

FLORIDA IMMIGRANT DETAINEE
FAMILY REFERENCE GUIDE
*GUIA PARA FAMILIAS DE IMIGRANTES
DETENIDOS*

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Courtesy of/Cortesia de:



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INFORMATION TO OBTAIN FROM A DETAINEE
INFORMACION QUE OBTENER DEL DETENIDO

Upon speaking with the detainee, it is important to obtain the following information:

1. Full name or name given to immigration or alien number. The alien number should be the detainee's wristband.
2. The name of the detention center where they will be transferred; the detainee may have been told or could ask.
3. The timeframe within which they will be transferred.

Al tener contacto con el detenido, es importante obtener la siguiente información:

1. *Nombre completo del detenido o El Numero-Alien del detenido que está localizado en la pulsera que se le otorga.*
2. *El nombre del centro donde será transferido el detenido.*
3. *Aproximadamente, cuando el detenido será transferido.*

HOW TO FIND THE DETAINEE
COMO BUSCAR AL DETENIDO

If you do not know where the detainee is being held, it is important to obtain the date of birth, country of origin, and full name for the detainee. You can use the online detainee locator: <https://locator.ice.gov/odls/homePage.do>. On the following page, you may also find an image of the website page for your reference. It is important to obtain the following information about the detainee: date of birth, country of origin, full name.

Si no tienes información de donde está localizado el detenido, podrás utilizar la siguiente página web del Departamento de Homeland Security para obtener esa información: <https://locator.ice.gov/odls/homePage.do>. Es importante adquirir la siguiente información del detenido: fecha de nacimiento, país de nacimiento, nombre completo.

Search by A-Number

If you know the detainee's A-Number, ICE recommends you use the A-Number search. The A-Number must be exactly nine digits long. If the A-Number has fewer than nine digits, please add zeros at the beginning. You are also required to select the detainee's correct Country of Birth.

* A-Number: (e.g., 012345678)

* Country of Birth:

Search by Biographical Information

When searching by name, a detainee's first and last names are required and must be an exact match (e.g., John Doe will not find Jon Doe or John Doe-Smith). You are also required to select the detainee's Country of Birth. It is optional to enter the detainee's Date of Birth to further narrow the search. Note that all value input below are evaluated for exact matches.

* First Name:

* Last Name:

* Country of Birth:

Date of Birth:

* Required field

The date of birth is not required, but it is helpful to narrow down the search. TIP: As many detainees have multiple last names, it is recommended to try every combination of first and last names, including hyphenated names in order to successfully find the detainee.

La fecha de nacimiento del detenido no es un requerimiento para hacer una búsqueda, pero si es recomendada para reducir la cantidad de resultados que podrán aparecer en su búsqueda.

CONSEJO: También es recomendable hacer una búsqueda con diferentes combinaciones consistiendo del primero y segundo nombre del detenido y el apellido.

LIST OF DETENTION CENTERS
LISTAS DE CENTROS DE DETENCIÓN

If you know where the detainee is being held, you may call the detention center. Here is a list of detention centers and their phone numbers for your assistance. While there is a chance that a detainee will be transferred to any of these Florida centers listed below, please note that the most common centers are BTC and Krome.

Si tienes información sobre el centro de detención donde está localizado el detenido, podrás llamar al centro de detención. En esta página, encontraras una lista de centros de detención para ayudar en la localización del detenido. Existe la posibilidad de que el detenido sea llevado a cualquiera de los siguientes centros de la Florida, pero recuerde que los centros más comunes y con mayores probabilidades de traslado son BTC y Krome.

1. Broward Transitional Center (BTC).

3900 N. Powerline Road, Pompano Beach, FL, 33073.

(954) 973-4485

Hours of Operation/*Horas de Operación*: 8:00 a.m. and 4:00 p.m.

Website/*Página*: <https://www.ice.gov/detention-facility/broward-transitional-center>.

Attorneys or paralegals may visit detainees seven days a week. Please note that detainees may not take calls. If you need to get in touch with a detainee to leave an urgent message, please call (954) 973-4485 and provide the detainee's full name, alien registration number, and your name and telephone number where you may be reached. Attorneys must meet in person.

Abogados o paralegales podrán visitar al detenido siete días a la semana. Los detenidos no pueden recibir llamadas. Si necesita comunicarse con el detenido de manera urgente, por favor llame al (954) 973-4485 y proporcione el nombre completo del detenido, junto al A-Numero. También proporcione su nombre y un número de teléfono donde el detenido puede contactarlo a usted. Abogados necesitan presentarse en persona.

Regarding family and friends of the detainee, a visit may be scheduled by contacting the facility at the number noted above. Family and Friends may visit detainees on Saturday and Sundays based on their gender. You will find the times below.

Familia o amigos del detenido pueden visitarlo al hacer una cita llamando al número en la página anterior. La familia o amigos del detenido pueden visitar los sábados y domingos basado en el género del detenido como indicamos a continuación:

SATURDAY/ *SÁBADO*:

Gender/ <i>Género</i>	Time/Hora
Male/ <i>Masculino</i>	8:00 a.m. - 10:30 a.m. 1:30 p.m. - 4:00 p.m.

SUNDAY/*DOMINGO*:

Gender/ <i>Género</i>	Time/Hora
Male/ <i>Masculino</i>	8:00 a.m. - 10:30 a.m.
Female/ <i>Femenino</i>	1:30 a.m. - 4:00 p.m.

Money may be sent to the detainee, but first, the warden must be contacted at (954) 973-4485 and permission granted. Cash is not recommended; money order is preferred. It is important to specify how the funds are to be allocated, whether towards phone calls or snack needs.

Podrás enviar dinero al detenido al llamar al (954) 973-4485 y obtener permiso del guardia. No es recomendable enviar dinero en efectivo. Se recomienda enviar money orders. Recuerde que es importante indicar como los fondos serán asignados, hacia aperitivos o llamadas.

2. Krome Service Processing Center

18201 SW 12th Street, Miami, FL, 33194.

(305) 207-2001

Hours of Operation/*Horas de Operación*: 8:00 a.m. to 4:00 p.m.

Website/*Página*: <https://www.ice.gov/detention-facility/krome-service-processing-center>.

Attorneys may speak with detainees seven days a week. Attorneys must meet in person.

Abogados del detenido podrán visitar al detenido siete días a la semana. Abogados presentarse en persona.

Regarding family and friends of the detainee, a visit may be scheduled by contacting the facility at the number noted above. Visitation hours are based on the first letter of the detainees' last names as follows:

Familia o amigos del detenido pueden visitarlo al hacer una cita llamando al número en la página anterior. Horas de visita se basan en la primera letra del apellido del detenido, como indicado a continuación:

MONDAY – FRIDAY/LUNES – VIERNES:

6:00 p.m. – 7:00 p.m. ('A' – 'L')

7:00 p.m. – 8:00 p.m. ('A' – 'L')

8:00 p.m. – 9:00 p.m. ('M' – 'Z')

9:00 p.m. – 10:00 p.m. ('M' – 'Z')

SATURDAY/SÁBADO: 'A' - 'L':

8:00 a.m. – 9:00 a.m.

9:30 a.m. – 10:30 a.m.

1:00 p.m. – 2:00 p.m.

2:30 p.m. – 3:30 p.m.

1:00 p.m. – 3:30 p.m.

SUNDAY/DOMINGO: 'M' - 'Z'

8:00 a.m. – 9:00 a.m.

9:30 a.m. – 10:30 a.m.

1:00 p.m. – 2:00 p.m.

2:30 p.m. – 3:30 p.m.

HOLIDAYS/*FECHAS DE FIESTA*: 'A' - 'L':

8:00 a.m. – 9:00 a.m.

9:30 a.m. – 10:30 a.m.

1:00 p.m. – 2:00 p.m.

2:30 p.m. – 3:30 p.m.

'M' - 'Z':

8:00 a.m. – 9:00 a.m.

9:30 a.m. – 10:30 a.m.

1:00 p.m. – 2:00 p.m.

2:30 p.m. – 3:30 p.m.

Money may be sent to the detainee, but first, the Property Officer must be contacted at (305)207-2100 and permission granted prior to the forwarding of any package. Cash is not recommended; money order is preferred. It is important to specify how the funds are to be allocated, whether towards phone calls or snack needs.

Podrás enviar dinero al detenido al llamar al (305)207-2100 y obtener permiso del Oficial de Propiedad. No es recomendable enviar dinero en efectivo. Se recomienda enviar money orders. Recuerde que es importante indicar como los fondos serán asignados, hacia aperitivos o llamadas.

3. Baker County Facility

1 Sheriff's Office Drive MacClenny, FL, 32063.

(904) 288-4600

Hours of Operation/*Horas de Operación*: 8:00 a.m. to 4:00 p.m.

Website/*Página*: <https://www.ice.gov/detention-facility/baker-county-facility>.

Legal representatives of detainees may visit detainees for a maximum of 1 hour seven days a week. Family and friends may visit detainees, but only on specific times based on alphabetical order of their last names. On the next page, please find a schedule indicating when family and

friends may visit a detainee based on alphabetical order. Please note that detainees may not take calls.

Representantes legales podrán visitar a los detenidos por un máximo de 1 hora, siete días a la semana. La familia o amigos del detenido podrán hacerle visita conforme a un horario basado en orden alfabético de apellido. A continuación, encuentre una lista indicando el horario de visitas. También, es importante saber que los detenidos no pueden recibir llamadas.

MONDAY – FRIDAY/ *LUNES – VIERNES:*

Last Names/ <i>Apellido</i>	Time/ <i>Hora</i>
A-M	8:30 a.m. - 12:30 p.m.
N-Z	1:30 p.m. - 5:30 p.m.

SATURDAY/ *SÁBADO:*

N-Z	9:30 a.m. - 12:30 p.m.
	1:30 p.m. - 6:30 p.m.

SUNDAY/*DOMINGO:*

A-M	9:30 a.m. - 12:30 p.m.
	1:30 p.m. - 6:30 p.m.

Visits scheduled outside of the above-referenced schedule may be coordinated by contacting (904)259-3311. In addition, money may be sent to the detainee, but first, the Property Room Deputy must be contacted at (904) 288-4600 and permission must be granted prior to the forwarding of any package. Cash is not recommended; money order is preferred.

Para coordinar una cita fuera del horario indicado, contactar al (904)259-3311. Podrás enviar dinero al detenido, pero solo al contactar el oficial al (904)288-4600 y no antes de obtener permiso. Dinero en efectivo no es recomendable. Es recomendado enviar un money order.

4. Wakulla County Facility.

15 Oak Street Crawfordville, FL, 32327.

(850) 504-5200

Hours of Operation/*Horas de Operación*: 8:00 a.m. to 4:00 p.m.

Attorneys or paralegals may visit detainees seven days a week. Family and friends may do so as well. Visits may not exceed 1 hour. You may send money to the detainee, but you must contact the Jail Administrator first at (850) 504-5200 and ask for permission before you forward any package. Cash is not recommended; money order is preferred.

Abogados o paralegales podrán visitar al detenido siete días a la semana. La familia o amigos del detenido también podrán visitar al detenido siete días a la semana. Visitas no pueden exceder más de 1 hora. Podrás enviar dinero al detenido, pero solo al contactar el administrador al (850) 504-5200 y no antes de obtener permiso. Dinero en efectivo no es recomendable. Es recomendado enviar money order.

5. Glades County Detention Center.

1297 East SR 78, Moore Haven, FL, 33471.

(863) 946-0062

Hours of Operation/*Horas de Operación*: 8:00 a.m. to 4:00 p.m.

Attorneys or paralegals may visit the detainee daily. Family and friends of the detainee may visit 7 days a week at the following hours.

Abogados o paralegales podrán visitar al detenido diariamente. La familia o amigos del detenido podrán visitar al detenido a las siguientes horas:

- 8:00 a.m. – 10:00 a.m.
- 12:00 p.m. – 4:00 p.m.
- 6:30 p.m. – 8:30 p.m.

Money may be sent to the detainee, but first, the ICE Deportation Officer must be contacted at (863)946-0062 ext. 1004 and permission must be granted prior to the forwarding of any package. Cash is not recommended; money order is preferred.

Podrás enviar dinero al detenido, pero solo al contactar el Oficial de Deportación de ICE al (863)946-0062 ext. 1004 y no antes de obtener permiso. Dinero en efectivo no es recomendable. Es recomendado enviar a través de money order.

6. Folkston ICE Processing Center

3026 Hwy 252 E, Folkston, GA 31537

(912)496-6905

Hours of Operation/*Horas de Operación*: 8:00 a.m. to 4:00 p.m.

Website/*Página*: <https://www.geogroup.com/FacilityDetail/FacilityID/203>

Legal representatives of detainees may visit upon scheduling appointments only. Family and friends may visit detainees, but only on weekends and at specific times depending on the building in which the detainee is located.

Representantes legales podrán visitar a los detenidos solamente al tener una cita. La familia o amigos del detenido podrán hacerle visita conforme a un horario hecho, basado en el edificio donde el detenido se encuentra.

A-BUILDING

SATURDAY/ *SÁBADO*:

8:00 AM – 11:00 AM

SUNDAY/*DOMINGO*:

11:15 AM – 2:15 PM

B-BUILDING

SATURDAY/ *SÁBADO*:

11:15 AM – 2:15 PM

SUNDAY/DOMINGO:

8:00 AM – 11:00 AM

RESTRICTED HOUSING

SATURDAY/ SÁBADO:

2:30 PM – 4:00 PM

SUNDAY/DOMINGO:

2:30 PM to 4:00 PM

**NON-PROFIT LEGAL PROVIDERS
*PROVEEDORES LEGALES SIN ANIMO DE LUCRO***

Lawyer Referral Service

(800) 342-8011

<https://www.floridabar.org/member/lrs/>

Americans for Immigrant Justice

3000 Biscayne Blvd, Suite 400

Miami, FL 33137

305-573-1106

<http://www.ajjustice.org>

Lee, Palm Beach, Broward and Dade Counties

MOST TYPES OF IMMIGRATION CASES INCLUDING APPLICATIONS FOR LEGAL PERMANENT RESIDENCE OR CITIZENSHIP; SERVICES PROVIDED FOR PAROLEES, ASYLUM APPLICANTS, OR REFUGEES.

Catholic Charities Legal Services. Inc. (CCLS)

Chase Bank Building

150 SE 2nd Avenue, Suite 200

Miami, Florida 33131

28 West Flagler, 10th Floor

Miami, Florida 33130

(305) 373-1073

<http://www.cclsmiami.org/about.html>

MOST TYPES OF IMMIGRATION CASES. COMPREHENSIVE LIST ON WEBSITE.

Florida International University Clinical Programs (FIU)

11200 SW 8th Street, RDB1010

Miami, Florida 33199

(305)348-7541

<https://law.fiu.edu/academics/learning/clinical-program/>

Dade & Broward Counties

DETAINEES AT KROME, ASYLUM

University of Miami, Immigration Clinic

1311 Miller Drive, E273
Coral Gables, FL 33146
(305) 284-6092

Dade & Broward Counties

TYPES OF CASES VARY BUT THEY DO TAKE IMMIGRATION CASES.

International Rescue Committee (IRC)

730 NW 107TH Ave, Ste 100
Miami, Florida 33172
(305)640-9881

Dade & Broward Counties

TYPES OF CASES VARY

CALL AGAIN

St. Thomas University Immigration Clinic (STU)

16401 NW 37th Avenue
Miami Gardens, Florida 33054
(305)623-2309

Dade & Broward Counties

TYPES OF CASES VARY BUT THEY DO TAKE IMMIGRATION CASES ON A PROBONO BASIS

Legal Aid of Broward County

491 North State Road 7
Plantation, FL 33317
(954)765-8950

<http://www.browardlegalaid.org>

Broward County

U-VISA, T-VISA, VAWA, I-751 REMOVAL OF CONDITIONS ON RESIDENCE BASED OF DOMESTIC VIOLENCE ONLY

Legal Aid Society of the Orange County Bar Association, Inc.

100 E. Robinson St.
Orlando, FL 32801
(407)841-8310

<http://www.legalaidocba.org>

Osceola, Brevard, Orange, and Seminole Counties

U-VISA, T-VISA, DACA, DOMESTIC VIOLENCE, SIJ, TEMPORARY PROTECTED STATUS, RENEWAL OF LPR, RENEWAL OF WORK AUTHORIZATION CARD, I-751 REMOVAL OF CONDITIONS ON RESIDENCE.

Jacksonville Area Legal Aid (JALA)

126 W. Adams St.
Jacksonville, FL 32202
(904) 356 8371 Ext 334

<https://www.jaxlegalaid.org>

Duval and Nassau Counties

TYPES OF CASES VARY

HELP PAYING BILLS
AYUDA CON PAGOS DE FACTURAS

United Way's 2-1-1

211

<http://www.hfuw.org/get-help/>

The Jewish Family Services

2100 Lee Rd
Winter Park, FL 32789
(407) 644-7593

For financial assistance, must schedule by calling 211.

<http://www.jfsorlando.org/family-stabilization-program-fsp/>

Christian Service Center

808 W. Central Blvd.
Orlando, FL 32805
(407) 425-2523

http://www.christianservicecenter.org/need_help_page.php?id=15

Heart of Florida, United Way

1940 Traylor Blvd
Orlando, FL 32804
(407) 835-0900

<http://www.hfuw.org/financialstability/>

Catholic Charities of Central Florida

1771 N Semoran Blvd, Orlando, FL 32807
407-658-0999

<http://cflcc.org>

Salvation Army

407-423-8581 (Orange County)
407-322-2642 (Seminole County)
407-931-4343 (Osceola County)
(772) 288-1471 (Martin County)

Address Varies Depending on Applicant's Location
By Appointment Only

<http://sawmni.org/wmni/energy-assistance>

Hallandale Human Services

750 NW 8th Avenue
Hallandale Beach, Florida 33009
(954) 457-1460

By Appointment Only

For Hollandale Residents Only

House of Hope

2484 S.E. Bonita Street
Stuart, FL 34997
(772) 286-4673

<http://hohmartin.org/programs/>

JEA

21. W. Church Street
Jacksonville, FL 32202

(904) 632-0600

By Appointment Only

https://www.jea.com/In_Our_Community/Get_Assistance/

HEALTH CARE
ATENCIÓN MÉDICA
Adults Only/Adultos Solamente

United Way's 2-1-1

211

<http://www.hfuw.org/get-help/>

Shepherd's Hope

(407) 876-6699

Provides services at the following locations:

Located at the Sharing Center Plaza
600 North US 17-92, Suite 124
Longwood, FL 32750

Located at Samaritan Resource Center
9833 East Colonial Drive
Orlando, FL 32817

Located at Orange County Medical Clinic
101 South Westmoreland Drive
Orlando, FL 32805

Located at Vista Clinical Diagnostics
10101 West Colonial Drive
Ocoee, FL 34761

Located at Tazkiah Foundation of Lights
120 Floral Street
Ocoee, FL 34761

Good Samaritan Free Clinic - Fort Pierce

2601 Virginia Avenue

Fort Pierce, FL 34981

(772) 924-1137

By Appointment Only

http://www.freeclinics.com/cit/fl-fort_pierce

Volusia Volunteers in Medicine Daytona Beach - Daytona Beach

113 Lockhart Street

Daytona Beach, FL 32114

(386) 316-2771

By Appointment Only

<http://www.freeclinics.com/cit/fl-edgewater>

The Way Free Medical Clinic - Green Cove Springs

479 Houston St.

Green Cove Springs, FL 32043

904-531-9504

By Appointment Only

http://www.freeclinics.com/det/the_way_free_medical_clinic

EMERGENCY FOOD ASSISTANCE
ASISTENCIA ALIMENTARIA DE EMERGENCIA

United Way's 2-1-1

211

<http://www.hfuw.org/get-help/>

Mission Market Orlando

1771 N. Semoran Blvd.

Orlando, FL 32807

(407) 658-1818

Monday-Friday, 9:00 AM-1:00 AM & 1:00 PM - 3:00 PM

Closed Tuesdays

<http://cflcc.org/alleviate-hunger/get-help/>

Winter Haven Food Pantry

532 Ave. M. NW.

Winter Haven, FL 33881

(863) 299-7983

Open Monday - Friday, 9:00 AM -11:00 AM

<http://cflcc.org/alleviate-hunger/get-help/>

Second Harvest Food Bank

411 Mercy Drive

Orlando, FL 32805

(407) 295-5009

By Appointment Only

http://www.feedhopenow.org/site/PageServer?pagename=need_food

Jewish Family Services of Greater Orlando

The George Wolly Center

2100 Lee Road

Winter Park, FL 32789

(407) 644-7593

By Appointment Only

<http://www.jfsorlando.org>

Mandarin Food Bank

11730 Old St. Augustine Road

Jacksonville, Florida 32258

(904) 292-1675

Monday, Wednesday, Friday 9:00 AM - 11:30 AM

<http://www.mandarinfoodbank.org>

Baker County Ministers Association (BCMA)

6444 US Hwy 90

Glen St. Mary, Florida 32040

(904) 305-2131

By Appointment Only

<https://foodfinder.us/food-bank/baker-county-ministers-association-bcma/>

Feeding Northeast Florida

1116 Edgewood Ave N D/E

Jacksonville, FL 32254

(904) 513-1333

By Appointment Only

<http://www.feedingnefl.org/food/>

Food For Life Network, Inc.

3510 Biscayne Boulevard, Suite 209

Miami, Florida 33137

(305) 576-FOOD (3663)

Monday – Friday 8:30 AM-1:00 PM & 2:00 PM-5:00 PM

Wednesday 8:30 AM-1:00 PM & 2:00 PM-7:00 PM

<http://www.foodforlifenetwerk.org/services>

JCS Kosher Food Bank

2056 NE 155th Street

North Miami Beach, FL 33162

(305) 947-8093

By Appointment Only

<https://jcsfl.org/locations/>

Feeding Tampa Bay

4702 Transport Drive, Building 6

Tampa, FL 33605

(813) 254 1190

Various Locations

Schedule Varies by Location. Please Call.

E-mail Contact: khall@feedingtampabay.org.

<http://feedingtampabay.org/find-a-pantry/>

Treasure Coast Food Bank

401 Angle Road

Fort Pierce, FL 34947

(772) 489-3034

Various Locations

Schedule Varies by Location. Please Call.

<https://stophunger.org>